

Act on Specified Commercial Transactions

(Japanese law regulating e-commerce and consumer protection)

■ Seller Name: NEST SAUNA

■ Operations Manager:

SLEEK URBAN HOTEL MIYAZAKI (NEST SAUNA's parent company)

Manager: Keiichi Nagatomo

■ Address: 5-11 Chigusa-cho, Miyazaki City, Miyazaki Prefecture, 880-0006

■ Telephone Number: 070-5530-3939

■ Email Address: customer@sleekhotel.jp

■ Sales Price:

The price displayed on the NEST SAUNA reservation screen (tax included) is the price shown.

■ No additional fees are required.

■ Payment Method: Credit card only

Accepted credit cards: VISA, MASTER, JCB, DINERS, AMEX

■ Cancellation Fee:

In accordance with the Terms of Use, the following cancellation fees will be charged for cancellations made after 11:00 AM on the day of use. Please note. 11:00 AM on the day of use: 100% of the usage fee.

■ Returns and Refunds

Due to the nature of the service (sauna use), refunds are not possible after the service has been provided. However, in the event of cancellation due to hotel circumstances (natural disasters, equipment problems, etc.), we will provide a full refund or reschedule your visit.

■ Sale Quantity Limits

Sauna slots are limited depending on reservation status. If the slots are full, we may not be able to accommodate your request.

■ Minors' Use

Children under 12 years of age are not permitted to use the sauna. Anyone aged 12 to 18 must be accompanied by a parent or guardian. Those under 16 years of age are limited to use the sauna until 7:00 PM.